BWise
BUSINESS IN CONTROL
A NASDAQ OMX COMPANY

CUSTOMER CASE STUDY

La Federation Mutualiste de la region Parisienne (FMP) in control of operational risks with BWise

GROUPE fmp MUTUALITÉ FRANCILIENNE

Company
FMP is a not for profit organization providing insurance and healthcare services in France.

GRC Challenges
Finding a solution to meet French internal control requirements for insurers and a solution that could help to improve risk management and business process monitoring.

Solution
BWise is being used across various ententities that will be linked for better risk management and the creation of a comprehensive incident database.

Benefits
The BWise Solution improved the internal control and risk management systems of FMP as well as their overall process monitoring. The solution gives FMP valuable insights.

FMP is an insurance federation in Paris, France founded in 1903 that offers modern bundled services to its partners and cooperative members. 420 million euros in total were remitted in the last year to FMP's 1.6 million insurance members.

Future proof GRC platform
In order to improve their internal control and risk management processes, FMP initiated a selection procedure for a Governance, Risk and Compliance (GRC) technology solution to aid the enterprise. BWise was selected due to it distinguishing itself from other vendors with its technology and user friendly interface. Guy Brami, Manager Internal Controls at FMP, said, "We found user friendliness to be very important because it raises the awareness of risk management and the acceptance of risk management procedures among FMP users. What interested FMP most about BWise is the dedicated focus on developing one integrated GRC platform for Risk Management, Internal Control, Losses and Incidents and Process Management initiatives. Due to this focused development of the BWise solution, FMP is assured of a solution that matches its GRC requirements in the future."

Best practice implementation approach
Mr. Brami continued, "BWise was also chosen due to its use of a set of best practices during its implementation." BWise has a history of knowledge and experience with many GRC processes in a range of diverse industries. This experience is shared with customers who benefit from these best practices.

This ever-growing list of best practices and templates is used by many organizations as a starting point in their BWise GRC implementation, or as a point of reference. At FMP the implementation project was conducted in accordance to a strict schedule adopted by a knowledgeable steering committee.

Mr. Brami said, "The implementation process was quick, painless and simple. Not only was implementation rapid but the BWise platform has proven to be truly user friendly for our staff."

Valuable insights
At FMP, BWise is implemented across seven entities in the health care application area and the contribution payment department. FMP also has eighteen opticians, composed of eighty five users, in the Paris region that also implemented BWise for their internal control management." In the near future, we want to link procedures to, and trace discrepancies in the BWise Incident Database for Solvency II compliance. FMP is very satisfied with the implementation of BWise." Mr. Brami continued, "BWise improved our internal control and risk management systems as well as our overall process monitoring and the solution gives us valuable insights."

Using BWise helped FMP to realize its objective to comply with the May 19, 2008 legislation and also gained other substantial benefits such as:

- Awareness of the impact of operational risks and insights on how to reduce or avoid them

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Guy Brami, Manager Internal Controls at FMP

- Operational employees and the management board are now aware of the internal control culture and practices
- A transparent and provable internal control procedure (mapping, test plans, reporting)
- Formalize internal control tasks and measure the impact within the organization
- Consolidate all maps and realized controls, to have a clear view on the overall risks at FMP
- Ensure the quality of communication with governance institutions, regulators and external auditors (Audit Committee, Board of Directors, CAMA, CAC)
- Responding effectively to the current regulatory framework (Decree of May 19, 2008) and anticipate and prepare for Solvency II

About BWise

BWise, a NASDAQ OMX company, is the global leader in Enterprise Governance, Risk Management and Compliance (GRC) software. Based on a strong heritage in business process management, BWise delivers a truly integrated and proven GRC platform.

With this platform, BWise supports an organization's ability to track, measure, and manage key organizational risks in one integrated system. By doing so, BWise helps customers

to truly be in control by sustainably balancing their performance and financial and reputational risks. BWise enables customers to increase corporate accountability; strengthen financial, strategic and operational efficiencies, maximize performance, and better understand risks. Using BWise, organizations are able to comply with regulations such as Sarbanes-Oxley, ISAE3402/SAS-70, PCI, Solvency II, Basel II and III, Dodd-Frank, ISO-standards, European Corporate Governance Codes and

many more. BWise provides for the GRC needs of hundreds of customers worldwide, across all industries. Customers include adidas, AEGON, Ahold, AngloGold Ashanti, Connexxion, Health Alliance Plan (HAP) of Michigan, LeapFrog, Liebherr, Marathon Oil, Southern Company, Swiss Life, and Transcontinental. BWise has offices in the Netherlands, United States, Germany, France and the United Kingdom. For more information, visit www.bwise.com.

BWise offers multiple role-based software solutions for Risk Management, Internal Control, Internal Audit, Compliance & Policy Management, IT GRC and Sustainability Performance Management. Each solution derived from the BWise integrated Governance, Risk management, and Compliance Platform supports the end-to-end process of a given role.

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