



Aerospace and Defense

TYPE OF BUSINESS

Aerospace and Defense

NUMBER OF EMPLOYEES

150,000

REVENUE

\$60 billion

DATA CENTER SIZE

Approximately 500,000 square feet (includes facility space)

PRODUCT USED

Aperture Suite

IDENTIFIED BENEFITS

- Centralized information portal with Web-based access
- Ability to integrate with other enterprise database sources
- Determine accurate chargeback information for space
- Platform to help in establishing change management processes
- Visual, intuitive and easy-to-use interface
- Scalable architecture

The world's largest aerospace manufacturer of commercial jets and the leading defense contractor has two major business segments: commercial airplanes and Integrated Defense Systems, which includes space operations, communications satellites, imaging and flight services.

Aperture is used to optimize data center and facility space, standardize the process for change and publish reports over the intranet.

“Before implementing Aperture, we were using about 50 percent capacity in our computing labs. With Aperture, we’ve been able to plan growth and add new networks and power drops in an economical manner to increase our capacity utilization to over 90 percent.” – Data Center Lab Manager

Business Challenge

Management lacked the data they required to accurately plan for data center expansion or consolidation. Information was kept in silos and the interdependencies between space, power and cooling as well as network port availability were difficult, if not impossible to ascertain. Further, there was no standardized methodology for managing installs, moves and decommissions of equipment. Initial research showed that space was underutilized, equipment locations were unknown and that there were internal conflicts related to space ownership.

The Aperture Solution

Understanding utilization and establishing a repeatable and consistent process for equipment installs and moves were two immediate needs of the organization. By implementing Aperture, they were able to document space and equipment across the organization. After getting the basics in place, next came reporting on equipment location, requirements (power and cooling), space utilization, space ownership, chargebacks and finally, the introduction of a consistent and structured process. Information is now published on their intranet and accessible via a Web browser through three levels of management. This sharing of information brought about visibility to the issues of capacity planning. The result was an increase in space use efficiency, reduction of underutilized space and consolidation and cost reductions in several areas.

Results

Aperture helped provide the organization with a single source of information on the data center power and cooling and port connectivity. Unknowns were replaced with accurate, timely and visual information that was readily accessible and that provided information necessary to make informed decisions. Lab space utilization increased from 50 percent to over 90 percent. By using Aperture, excess capacity was quickly identified and subsequent consolidation projects resulted in a reduction of excess computing space by 16 percent. The process of data center installs, moves and changes is no longer ad hoc.

According to the company's Data Center Lab Manager, "Changes to [IT] equipment can no longer be made unless a request is first received by Aperture and device details, connectivity and power requirements are documented and approved."

The robust workflow capabilities are configured to the customer's unique approval process. Because of Aperture's visual and modeling capabilities, it has also been used extensively as an important design tool when planning or making changes to facility space and the network.

About Emerson

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